

GENERAL SUBSCRIBER SERVICES
PRODUCT GUIDE

Frontier Communications of the South, Inc.
Florida

Section 1
Original Sheet 1

TABLE OF CONTENTS

	Section
Table of Contents	1
General Regulations	2
A. Obligation of the Customer	
1. Identification and Rating of VoIP-PSTN Traffic	
Long Distance Message Telecommunications Service	3

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Section 2
Original Sheet 1

GENERAL REGULATIONS

A. Obligation of the Customer

1. Identification and Rating of VoIP-PSTN Traffic ¹

a. Scope

- (1) VoIP-PSTN Traffic is defined as traffic exchanged between the Telephone Company end user and the customer in time division multiplexing (“TDM”) format that originates and/or terminates in Internet protocol (“IP”) format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011) (“FCC Order”). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as “Relevant VoIP-PSTN Traffic”) from the customer’s traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.
- (2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for Relevant VoIP-PSTN Traffic in accordance with the FCC Order.

b. Rating of VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company’s applicable tariffed interstate switched access rates as specified in the Telephone Company’s applicable Federal Access Tariff.

¹ On April 25, 2012 the FCC released its Second Order on Reconsideration of the USF/ICC Transformation Order. Based on this Order, the tariff language in this section will also apply to originating access for VoIP-PSTN traffic for the period of December 29, 2011 through the effective date of the FCC’s April 25th Order, which will occur 45 days after publication of the Order in the Federal Register.

GENERAL SUBSCRIBER SERVICES
PRODUCT GUIDE

Frontier Communications of the South, Inc.
Florida

Section 2
Original Sheet 2

GENERAL REGULATIONS

A. Obligation of the Customer

1. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total terminating intrastate access MOU received by The Telephone Company from the customer. The PVU will be derived and applied as follows:

- (1) The customer will calculate and furnish to the Telephone Company a factor (the "PVU") representing the percentage of the total intrastate and interstate access MOU that the customer terminates to the Telephone Company in the State, that is sent to the Telephone Company and that originated in IP format. This PVU shall be based on information such as traffic studies, actual call detail, or other relevant and verifiable information.
- (2) The Telephone Company will apply the PVU factor to the total terminating intrastate access MOU received from the customer to determine the number of Relevant VoIP-PSTN Traffic MOUs.
- (3) If the customer does not furnish the Telephone Company with a PVU pursuant to the preceding paragraph 1, the Telephone Company will utilize a PVU equal to zero.

d. Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Telephone Company's billing systems by January 14, 2012, once the factor is available and can be implemented the Telephone Company will adjust the customer's bills to reflect the PVU retroactively to January 14, 2012. This retroactive adjustment will be made to January 14, 2012, provided that the customer provides the factor to the Telephone Company no later than April 15, 2012; otherwise, it will set the initial PVU equal to zero, as specified in subsection (C)(1), above.

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Frontier Communications of the South, Inc.
Florida

Section 2
Original Sheet 3

GENERAL REGULATIONS

A. Obligation of the Customer

1. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

e. PVU Factor Updates

The customer may update the PVU factor quarterly using the method set forth in subsection (C)(1), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

f. PVU Factor Verification

Not more than four times in any year, the Telephone Company may ask the customer to verify the PVU factor furnished to the Telephone Company. The party so requested shall comply and shall reasonably provide the records and other information used to determine the PVU factors.

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Section 3
Original Sheet 1

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A. General

1. Long Distance Message Telecommunications service is that of furnishing facilities for telephone communications between Local Service Areas.
2. The Telephone Company does not undertake to transmit messages but offers the use of its facilities for communications between its customers and between its customers and customers of other Telephone Companies.

B. Long Distance

1. Interstate Rates

<u>Over</u>	<u>Not Over</u>	<u>Non-D Charge</u>	<u>Initial Amount</u>	<u>Additional Amount</u>
0	10	.00	.0900	.0900
	22	.00	.1000	.1000
	55	.00	.1100	.1100
	124	.00	.1100	.1100
	292	.00	.1200	.1200
	430	.00	.1200	.1200
	99999	.00	.1200	.1200

2. Intrastate Rates

<u>Over</u>	<u>Not Over</u>	<u>Non-D Charge</u>	<u>Initial Amount</u>	<u>Additional Amount</u>
0	10	.00	.0000	.0000
	22	.00	.1800	.1400
	55	.00	.2500	.2400
	124	.00	.2500	.2400
	99999	.00	.2500	.2400

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Section 3
Original Sheet 2

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

C. Toll Restrictions

1. General

- a. Toll Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. It is available to basic exchange customers with Individual Residence Lines or Business Service, PBX Trunks, or Public Telephone Lines.
- b. Toll Restriction is furnished only from Central Office equipped to provide this service and where facilities permit.
- c. Subscribing to Toll Restriction does not relieve customers of responsibility for calls charged to their numbers.
- d. It is the responsibility of the customer who subscribes to a Toll Restriction service that restricts operator access, to notify all users of their service that an operator cannot be reached.
- e. The Telephone Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from or in connection with the provision of this service including without limitation, the inability of station users to access the operator for any purpose or any other restricted codes.
- f. Toll Restriction does not provide restriction of non-chargeable calls to Telephone Company numbers, such as Repair Service, Public Service Emergency numbers (911), or 1+800 calling.
- g. Codes that can be screened are 1+, 0-, 0+, 00-, (1+/0+) 411, 976, NPA900, DDD 01+, IDDD 011+.

2. Rates

- a. The following rates are in addition to all other applicable charges.

Recurring Rate	\$3.00
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- b. 900/976 Blocking No charge for either
(Initial & Subsequent Order) Recurring or Non-recurring.

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